



December 2020

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Edwards Aquifer Authority Permit Holders

As the end of the year approaches, The Edwards Aquifer Authority (EAA) would like to remind permit holders the date to submit an *Application to Transfer*, effective for 2020, is by or before 5:00 PM on Thursday, December 31, 2020. If you are in need of assistance with an application, or have a question about your permit, please feel free to contact a member of the Permits Team at (210) 222-2204 or by email at permits@edwardsaquifer.org.

Any other requests to meet with a member of the EAA Permits Team to conduct business related to groundwater withdrawal permitting should be done by appointment. The EAA Permits Team is currently working remotely but can meet with permit holders during regular business hours via video conference. Permit holders are encouraged to conduct meetings, by appointment, using this method. If a permit holder does not have the technology available for video conferencing, the EAA office lobby is equipped with a computer and camera for permit holders to utilize.

If, due to unique circumstances, a face-to-face meeting is warranted, a meeting will be conducted in the lobby of the EAA offices, incorporating proper safety protocols. This option will be by appointment only and is considered a last resort to meet customer needs. Please note, due to these special circumstances, individuals who visit the EAA offices without an appointment may not be able to meet with EAA staff. To schedule an appointment, or if you have questions on the above, please contact a member of the Permits Team.

If you have a question regarding your meter, or submitting a meter reading, please feel free to contact a member of the Field Technician Team at (210) 222-2204 or by email at fieldtechs@edwardsaquifer.org.

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Lastly, if you have a question regarding 2020 critical period reductions, please contact a member of the Critical Period Team at (210) 222-2204 or by email at criticalperiod@edwardsaquifer.org.

EAA Contact Information	
Permits Team	permits@edwardsaquifer.org
Field Technician Team	fieldtechs@edwardsaquifer.org
Critical Period Team	criticalperiod@edwardsaquifer.org

The EAA is a regional water management agency that manages, enhances and protects the Edwards Aquifer a major groundwater system serving approximately 2 million South Central Texans. The EAA jurisdiction spans across 8 counties including Uvalde, Medina, Bexar, and parts of Atascosa, Caldwell, Guadalupe, Comal and Hays counties.

More information can be found at www.edwardsaquifer.org