

2024 Municipal Groundwater Conservation Plan Status Report (Purveyor)

Your completed Groundwater report to: Edwards Aquifer A	er Conservation Plan Status I Authority, Attn: Groundwater C	Report is due March 31, 2024. Pleonservation Department, 900 E. Qu	ease submit your complete uincy San Antonio, Texas
78215.			
PERMIT INFORMATION			
Permit Holder Name:			
POU:			
CONTACT INFORMATIO	Ν		
Contact Person:			
Contact Address:			
City:	State:	Zip:	
Estimated Per Capita Water	·Usage (Gallons Per Person]	'er Day):	
Total Number of Connection	ons in Service Area (Edwards	Aquifer and Non-Edwards wate	er):

CERTIFICATION

I hereby certify that the information given herewith is true and accurate to the best of my knowledge and belief.

Signature of Representative:	Date:

Municipal Best Management Practices

Mandatory BMPs To Be Implemented				
All Municipal Users	Muni-1 System Water Audits, Leak Detection and Repair			
All Municipal Users	Muni -2 Metering of All New Connections and Retrofit of			
	Existing Conditions			
All Municipal Users	Muni-3 Water Waste Prohibition			

Optional BMPs				
If Applicable	Muni-4 Conservation Pricing for Purveyors Only			
If Applicable	Muni-5 Public Information and School Education Programs			
If Applicable	Muni-6 Landscape Conservation Programs			
If Applicable	Muni-7 Conservation Coordinator			
If Applicable	Muni-8 Water Use Survey Programs			
If Applicable	Muni-9 Residential Plumbing Retrofit, Rebate and			
	Replacement Programs			
If Applicable	Muni-10 Reuse of Treated Effluent			

POU Number:

Muni-1 SYSTEM WATER AUDITS, LEAK DETECTION AND REPAIR

Water audits and water loss programs allow water providers to reliably track use and analyze information needed to address unnecessary water and revenue losses. To learn more, the Texas Water Development Board's (TWDB) Water Loss Manual for Texas Utilities outlines a methodology for your use.

System Water Audit:

1.	Implementation date of program:						
2.	What was your metered sales and other system verifiable uses? (i.e., fire fighting and main flushing).	2021a	icre-ft.	2022	acre-ft.	2023	_acre-ft.
3.	What was your total supply into the system (water produced)?	2021a	icre-ft.	2022	acre-ft.	2023	acre-ft.
4.	What percentage of your water use was accounted for?	2021%	1 /0	2022	%	2023	_%

[Total verifiable uses (*metered sales and verifiable uses*) \div Total water produced x 100 = % accounted for.] (fire fighting and main flushing)

If total verifiable uses (metered sales and verifiable uses) represent less than 85% of total supply into the system, a full-scale system audit is necessary.

5. Have you conducted a full scale distribution system water audit using methodology consistent with TWDB water loss requirements (if applicable)? (Circle one) Yes No

If you have conducted a full-scale water audit, please submit any documentation of your findings and the date the audit was completed.

Please visit the Texas Water Development Board's website at http://www.twdb.state.tx.us for more information.

6. If you have not yet conducted a full-scale water audit and your pre-screened water audit results indicate less than 85% of total supply into the system can be accounted for, what are your plans and timeline to complete your audit?

Leak Detection and Repair Program:

Perform distribution system leak detection when warranted, and repair identified leaks when cost-effective.

- 8. Are you currently maintaining a leak detection and repair program? (Circle one) Yes No
- 9. Do you advise customers when it appears that leaks exist on the customer's side of the meter? (Circle one) Yes No
- 10. Please give a brief description of your leak detection and repair program.

11. For any water loss you may have had, please explain what measures are being taken to prevent water loss in the future:

Muni-2 METERING OF ALL NEW CONNECTIONS AND RETROFIT OF EXISTING CONNECTIONS

Metering of customer connections is an effective method of accounting of water used by a water provider within its service area. The purpose of this BMP is to ensure that meter installation, replacement testing, and repair occurs ensuring greater water use efficiency.

1.	Impl	ementation	date	of program:	
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- 2. Describe your existing method for installing meters on all new connections and customer accounts.
- 3. What is your current total of unmetered Edwards Aquifer connections in the service area?

4. Please describe your planned method and timeline for installing meters on existing unmetered connections:

5. Please describe the results of your study to determine the feasibility of installing dedicated landscape irrigation meters on Industrial, Commercial, and Institutional (ICI) accounts:

What is the	number of dedicated la	indscape irrigation	n meters on ICI	accounts inst	alled during the reporting per	riod?
2021	Industrial	Cc	mmercial		Institutional	
2022	Industrial	Co	mmercial		Institutional	
2023	Industrial	Co	mmercial		Institutional	
What is you	r total landscape irrigat	tion use of Edwa	rds Aquifer wate	er recorded by	your dedicated landscape in	rigation meters
2021	aara ft	2022	oore ft	2022	acre ft	
Please desci	tibe your schedule for t	esting and replace	ement of meters	within your	service area:	
Please descr	tibe your schedule for t	esting and replac	ement of meters	within your	service area:	
Please descr	te: the number o	f meters tested	ement of meters	within your	acre-n.	
Please descr	te: the number of the number o	esting and replace f meters tested of meters replace of pressure regul	d ators installed	within your		

Muni-3 WATER WASTE PROHIBITION

Prohibiting water waste through enforceable actions and measures supports the importance of conserving water and preserving the Edwards Aquifer. This BMP is accomplished through the adoption and enforcement of water waste policies.

1. Implementation date of program:

2. Have you adopted any ordinances, policies or measures to prohibit wasteful activities including but not limiting to the following? (Circle Yes or No Below)

a.	Runoff from property.	Yes	No
b.	Prohibition of landscape irrigation	Yes	No

(Note: Water utilities shall establish a monitoring and enforcement program for residential and nonresidential landscape irrigation in accordance with the prohibition of residential or non-residential landscape irrigation during periods of peak water loss due to evapotranspiration, typically during the hours following 10:00 a.m. until 8:00 p.m., pursuant to EDWARDS AQUIFER AUTHORITY RULES § 715.122. This section applies irrespective of whether a customer is within the city limits or the extraterritorial jurisdiction of a municipal water utility).

- 3. If you have circled "No" to any of the above, please give a brief explanation as to the reason why.
- 4. Please provide a description of any new actions you have taken to prohibit water waste in your service area, please include your procedures for enforcing water waste violations in your service area.

5. If you have not already done so, please submit a copy of any adopted ordinance, policy or measure to prohibit wasteful water activities to the EAA.

Muni-4 CONSERVATION PRICING

If applicable, please answer the questions below as they pertain to the status of this BMP.

Conservation Pricing involves the use of rate structures that discourage the wasteful water activities. Examples of conservation pricing include increasing unit prices with increased water use such as inverted block rates, base rates and excess use rates.

- 1. Implementation date of program:
- 2. Have you established a year-round increasing block rate pricing structure that provides for an increase in the unit price of water as the volume of water increases? (Circle one) Yes No
- 3. Please provide below a brief description of your existing or planned block rate pricing structure and submit a copy of the rate structure used for each customer class.

4. Do you impose surcharges to reduce demand during summer months? (Circle one) Yes No

5. Please provide below a brief description of your existing or planned seasonal or excess surcharge imposed to reduce usage demand during the summer months along with a copy of your rate sheet. Rates should be established based upon long-run marginal costs or the cost of adding the next unit of capacity to the system.

6. Please provide below a brief description of your existing or planned method for working with sewer agencies so they may adopt conservation pricing in the event you supply water but not sewer service.

Muni-5 PUBLIC INFORMATION AND SCHOOL EDUCATION PROGRAMS

If applicable, please answer the questions below as they pertain to the status of this BMP.

Public outreach and education programs can result in short- and long-term water savings. Water conservation education educates customers about the Edwards Aquifer and how conservation is important for managing and sustaining existing water supplies.

Public Information Program

- 1. Implementation date of program:
- 2. Please give a brief description and status of your public information program and the date it was implemented (if not already provided). Any additional information regarding this program that was not previously provided in your submitted Groundwater Conservation Plan or previously submitted status report can also be included below.

Program description:

For all current programs already implemented please complete the following questions:

		2021	2022	2023
3.	What was your number of public speaking events related to conservation?			
	What was the total approximate attendance?			
4.	What was the number of media events you conducted related to conservation?			
5.	What was the number of paid or public service announcements relating to conservation that were produced or sponsored?			

6. Below please provide a description of the types of written information (bill inserts, flyers, pamphlets, etc.) relating to conservation provided to your customers:

School Education Program

- 1. Implementation date of program:
- 2. Please give a brief description and status of your school education program and the date it was implemented (if not already provided). Any additional information regarding this program that was not previously provided in your submitted Groundwater Conservation Plan or previously submitted status report can also be included below.

2023

Muni-6 LANDSCAPE CONSERVATION PROGRAMS

If applicable, please answer the questions below as they pertain to the status of this BMP.

Landscape conservation practices are effective in reducing outdoor water usage while maintaining landscapes and limiting water waste. With this BMP, customers receive customer support, education, and assistance in improving landscape water-use efficiency.

- 1. Implementation date of program:
- 2. Please provide a brief description of your landscape conservation program that you provide to your landscape irrigation customers. Landscape irrigation customers should be assigned and utilize reference evapotranspiration (ETo) based irrigation schedules equal to no more than 80% of ETo. If you provide your customers with guidance on how to obtain and utilize ETo data for irrigation scheduling purposes please provide the source of the ETo data and the way you make this information available to your customers. Any additional information regarding this program that was not previously provided in your submitted Groundwater Conservation Plan or previously submitted status report can also be included below.

Program description:

3. Do you currently market or plan to market landscape water-use surveys to your customers and promote water saving landscaping and or provide irrigation system checks to improve landscape irrigation efficiency? If so, list below the number of surveys and system checks offered and the number completed in the past three years.

	2021	2022	2023
Number of Surveys Offered			
Number of Surveys Completed			
Irrigation System Checks Offered			
Irrigation System Checks Completed			

4. Have you offered or do you plan to offer financial incentives, rebates or loans to your customers to convert landscape material to xeriscape, landscape water-use analysis and surveys, installation of dedicated landscape meters and follow-up to water use analysis and surveys? If so, include the type, number and dollar value of the financial incentives, rebates or loan(s) that have been offered to and accepted by customers.

Incentive Type	Number of Incentives Offered	Number of Incentives Completed	Value (\$)

5. Describe below any existing or planned climate appropriate landscape design information and efficient irrigation and management information you provide to your customers.

6. Describe your existing or planned method for adopting an ordinance that requires all new homes, apartment complexes and commercial buildings to install a water conserving landscape.

7. If you have adopted any ordinances or rules requiring landscape irrigation system checks to be performed by your customers please describe your requirements below. Include any supporting documentation if available.

Muni-7 CONSERVATION COORDINATOR

If applicable, please answer the questions below as they pertain to the status of this BMP.

- 1. Implementation date of program:
- 2. Please provide a brief description of the role of your Conservation Coordinator who will be responsible for preparing and implementing the Groundwater Conservation Plan, preparing and submitting triennial conservation status reports and implementation of BMPs. Any additional information regarding this program that was not previously provided in your submitted Groundwater Conservation Plan or previously submitted status report can also be included below.

Description of duties:

3. Please provide the following information for your Conservation Coordinator's contact information.

Name:	 	 	Title:
Address:	 	 	Phone:
City/State Zip:	 	 	Date Hired/Identified:
н			

4. How many Conservation employees do you currently have on staff?

Muni-8 WATER USE SURVEY PROGRAMS

plicable, please answer the questions below as they pertain to the status of this BMP.					
strial, Commercial and Institutional Accounts					
Implementation date of program:	Completion Da	ate:			
Describe your existing or planned marketing of water-use s	urveys per customer	class and the numbe	r of surveys completed.		
Customer Class: RESIDENTIAL					
	2021	2022	2023		
Surveys Offered					
Surveys Completed					
Number of Follow-Ups on Incomplete Surveys					
Customer Class: INDUSTRIAL					
	2021	2022	2023		
Surveys Offered					
Surveys Completed					
Number of Follow-Ups on Incomplete Surveys					
Description of Existing or Planned Marketing for Industria	l Customer Class				
	Implementation date of program: Describe your existing or planned marketing of water-use s Customer Class: RESIDENTIAL Surveys Offered Surveys Completed Number of Follow-Ups on Incomplete Surveys Description of Existing or Planned Marketing for Residenti 	strial, Commercial and Institutional Accounts Implementation date of program: Completion Date Describe your existing or planned marketing of water-use surveys per customer Customer Class: RESIDENTIAL 2021 Surveys Offered Surveys Completed	strial, Commercial and Institutional Accounts Implementation date of program: Completion Date: Describe your existing or planned marketing of water-use surveys per customer class and the numbe Customer Class: RESIDENTIAL 2021 2022 Surveys Offered Number of Follow-Ups on Incomplete Surveys Customer Class: INDUSTRIAL Customer Class: INDUSTRIAL 2021 2022 Surveys Offered Surveys Offered Surveys Offered Customer Class: INDUSTRIAL 2021 2022 Surveys Offered Customer Class: INDUSTRIAL 2021 2022 Surveys Offered		

Customer Class: COMMERCIAL

	2021	2022	2023
Surveys Offered			
Surveys Completed			
Number of Follow-Ups on Incomplete Surveys			

Description of Existing or Planned Marketing for Commercial Customer Class

Customer Class: INSTITUTIONAL

	2021	2022	2023
Surveys Offered			
Surveys Completed			
Number of Follow-Ups on Incomplete Surveys			

Description of Existing or Planned Marketing for Institutional Customer Class

Note: Water-use surveys for **Residential Customers** must include meter checks, leak checks for toilets and faucets, determination of flow rates for showerheads, aerators and toilets, irrigation system and timer checks and review or development of irrigation schedules. Customers must be provided with information packets including evaluation results and water saving recommendations including information on where to find and how to utilize evapotranspiration data for irrigation scheduling purposes (I.e. The Texas ET network website at http://texaset.tamu.edu/).

Water-use surveys for **ICI Customers** must include a site visit, evaluation of all water using equipment and processes, a report identifying conservation measures and expected payback and available agency incentives. Annual follow-up visits are to be conducted to evaluate water savings improvements.

Muni-9 RESIDENTIAL PLUMBING RETROFIT, REBATE AND REPLACEMENT PROGRAMS

If applicable, please answer the questions below as they pertain to the status of this BMP.

Plumbing retrofit programs focus on service areas constructed prior to 1995 by replacing high flush volume toilets with 1.6 gallons per flush toilets Other plumbing retrofits can also include the distribution of showerheads and kitchen and bathroom faucet aerators.

- 1. Implementation date of program:
- 2. Please provide a brief description and the implementation date (if not already provided) of your Residential Plumbing Retrofit, Rebate and Replacement Programs below. Any additional information regarding this program that was not previously provided in your submitted Groundwater Conservation Plan or previously submitted status report can also be included below.

Program description:

If different from the numbers you provided in your GCP submitted to the Authority, please complete the following:

- 3. How many single-family residences in your service area were constructed prior to 1992?
- 4. How many multi-family residences in your service area were constructed prior to 1992?
- 5. Describe below your existing or future plans to distribute or install high-quality, low-flow plumbing devices to single-family and multi-family residential customers whose residences were constructed prior to 1992.

In your description, include the type of low-flow plumbing devices and the number installed since inception of your program:

6. Describe below your existing or future plans to distribute or offer rebates for high-efficiency washing machines to single family and multi-family residential customers whose residences were constructed prior to 1992.

In your description, include the type of rebates and the number issued to date since inception of your program:

7. What percentage of single-family and multi-family accounts constructed prior to 1992 have been retrofitted with high quality, low-flow plumbing devices?

In your description, include the type of plumbing device and the number of pre 1992 single family and multi-family homes conserved.

8. Describe below cost effective financial incentives offered to families, within three years of your implementation date, in order to encourage purchase and use of high-efficiency washing machines.

In your description, include the number and type of financial incentives offered:

Please provide information relating to the number of retrofits performed each year for the last three years.

Conservation Devices	Flow Rate,	Annual Savings	Quantity of Devices Installed/Retrofitted			Total Annual
	Gallons Per Flush or Load	Per Device	2021	2022	2023	Savings In Acre-Ft.
Ultra Low Flow Toilets						
Washing Machines						
Showerheads						
Faucet Aerators						
Toilet Flappers						
Other:						

What is the total number of conservation devices installed or distributed since the inception of your program?

Conservation Devices	Quantity Installed Since Inception	Total Annual Savings In Acre-Ft.	Percentage of Pre 1992 Single-Family Homes Conserved To Date	Percentage of Pre 1992 Multi-Family Homes Conserved To Date
Ultra Low Flow Toilets			-	
Washing Machines			-	
Showerheads			%	%
Faucet Aerators			-	
Toilet Flappers			-	
Other:				

Muni-10 REUSE OF TREATED EFFLUENT

If applicable, please answer the questions below as they pertain to the status of this BMP.

Reuse of treated effluent is the use of reclaimed water to replace potable or raw water uses that will help increase efficient water use.

- 1. Implementation date of program:
- 2. Please provide a brief description and the implementation date (if not already provided) of your Reuse of Treated Effluent Program below. Any additional information regarding this program that was not previously provided in your submitted Groundwater Conservation Plan or previously submitted status report can also be included below. Program description:
- 3. Please provide the names and general location of your current reuse treatment facilities and distribution systems (if not already previously provided):
- 3. Please provide water use information for all customers currently served with reuse water on the worksheets provided on the next page. (Please attach any additional information if necessary).

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Customer Served:	Gallons or Acre-Feet of Re-Use Water	Gallons or Acre-Feet or Current Groundwater	Gallons or Acre-Feet of Treated Effluent